JEFFREY J. ALFANO
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EDUCATION

Degrees:

MBA, Saint Xavier University, December 2009

M.S., Governors State University, December 2005, Management Information Systems

B.S., Illinois State University, August 1993, Business Administration

Certifications:

CompTIA A+

Microsoft Certified Professional

TEACHING EXPERIENCE

Governors State University

University Lecturer (AY 2006/2007, AY 2012/2013 to Current)

Adjunct Instructor (2007 through 2011)

Courses Taught:

- MIS 2101/301 Basics of Information Technology (Undergraduate)
- MIS 3101/370 Management Information Systems (Undergraduate)
- MIS 3601/440 Telecommunications and Distributed Data Systems (Undergraduate)
- MIS 4001 Mobile Application Development (Undergraduate & Graduate)
- MIS 6101/610 Information Systems for Managers (Graduate)
- MIS 7101/800 Information Systems and Technology (Graduate)
- MIS 7601/840 IT Infrastructure (Graduate)
- MIS 7621/847 Wireless Networking (Graduate)
- MIS 7650 Managing Information in the Public Sector (Graduate)
- MIS 7700 ERP Systems (Graduate)
- MIS 7801/860 Strategies in Internet Commerce (Graduate)
- MIS 8701 Independent Study (Graduate)

Course Development Participation:

- MIS 4001 Mobile Application Development (Undergraduate & Graduate)
- MIS 7650 Managing Information in the Public Sector (On-Line Graduate)
- MIS 7700 ERP Systems (Graduate)

Course Leader

- MIS 2101/301 Basics of Information Technology (Undergraduate)

University of Illinois at Chicago
Teaching Assistant (AY 2011/2012)
Course Assisted:
- IDS 200 Introduction to Management Information Systems (Undergraduate)

RESEARCH EXPERIENCE
Research Assistant, University of Illinois at Chicago (8/2010 to 12/2010)

TEACHING INTERESTS
Enterprise Systems, Database Theory and Design, Networking

RESEARCH INTERESTS
Information Systems Education, Entrepreneurship use of Information Technology, Small Business use of Information Systems

TECHNICAL TRAINING
- MCSE Server 2003 Training – (Moraine Valley Community College, Spring 2003)

SERVICE
Governors State University
- Member, College of Business and Public Administration Curriculum Committee (AY 2012/2013 & AY 2013/2014)
- Member, Search Committee for Public Administration faculty (AY 2012/2013)
- Member, Search Committee for Dean of the College of Business and Public Administration (AY 2007/2008)
- Member, Search Committee for MIS faculty (AY 2006/2007)

PROFESSIONAL DEVELOPMENT
Workshops
- SAP University Alliances Faculty Workshop - ERPsim (Sam Houston State University, January 2015)
- SAP University Alliances Faculty Workshop - Cloud Solutions (Univ. Wisconsin-Milwaukee, July 2014)
- SAP University Alliances Faculty Workshop - Mobile Application Development (Univ. Wisconsin-Milwaukee, July 2013)
- SAP University Alliances Faculty Workshop - SAP ERP Configuration Using Global Bike, Inc. (Sam Houston State University, January 2013)
- SAP University Alliances Faculty Workshop - Introduction to SAP ERP and SAP University Alliances (Univ. Wisconsin-Milwaukee, July 2012)

Conferences
- SAP Academic Conference Americas 2015 (Tempe, Arizona. April 2015)
- SAP Academic Conference Americas 2013 (Milwaukee, Wisconsin. February 2013)

NON-TEACHING PRIOR EMPLOYMENT HISTORY
- IT Manager/Administrative Coordinator, Governors State University College of Business and Public Administration, University Park, IL (5/2007 to 1/2009)
- Graduate Assistant - Academic Advising Department in College of Business and Public Administration of Governors State University, University Park, IL (5/2004 to 12/2005)
- Senior Technician, Help Desk - Mi-Jack Products, Inc., Hazel Crest, IL (7/2001 to 4/2004)
- Help Desk Technician - Four Star Tool, Inc., Rolling Meadows, IL (1/2001 to 4/2001)
- Operations Manager - Skipper Marine Electronics, Mundelein, IL (8/1997 to 10/2000)
- Sales Consultant - CATS, Arlington Heights, IL (1/1997 to 7/1997)
- Sales Consultant - Skipper Marine Electronics, Northbrook, IL (2/1994 to 12/1996)